



2241 FEWS CHAPEL ROAD
 GREER, S.C. 29651

Customer Notice

To: All Cliffs at Glassy Water Customers
From: The Blue Ridge Rural Water Company
Date: December 23, 2008

On November 11, 2008, the Board for Blue Ridge Rural Water Company (BRRWC) approved the construction of a new water treatment plant to serve the Cliffs at Glassy development. This new plant will provide each existing home or platted lot within the development 560 gallons of treated water per day, twice the capacity of the current plant. In order to fund this construction, a 20 year loan with BB&T Bank has been obtained and water rates have been adjusted. This rate adjustment includes \$22.80 to repay the loan, \$7.20 to go into a capital reserve fund to refurbish the existing water system as it ages and \$1.00 per 1,000 gallons fee for all water used over 16,800 gallons.

The water system that supplies many of your homes is as old as 15 years and must be refurbished or replaced in the years to come. A comprehensive engineering study and a subsequent business plan have been developed to refurbish this ageing infrastructure. Following several meetings with the Glassy Water Committee, the Board of BRRWC approved on December 9, 2008 the below rate schedule. This schedule was reviewed during a "fireside chat" with the Glassy residents on December 11, 2008. Additional one-time planned assessments may be needed to fund infrastructure refurbishments in the future. BRRWC will advise all customers of assessments as needed.

New Rate Schedule for Cliffs at Glassy

Customer Consumption	Customers with two water meters or no irrigation system as defined by BR policy 3.0	Customers with one water meter and an irrigation system as defined by BR policy 3.0
First 3,000 gallons	Minimum base rate (\$34.00 per Month) Water Treatment Loan Repayment Fee (\$22.80 per Month) Infrastructure Replacement Fee (7.20 per Month) New Monthly Base Fee = \$64.00 per Month	
Next 7,000 gallons	Above, plus Tier 1 rate (\$4.10 per 1,000 Gallons)	
Next 6,800 gallons	Above, plus Tier 2 rate (\$8.20 per 1,000 Gallons)	
Per 1,000 gallons For 16,800 – 33,600	Above, plus Tier 3 rate (\$11.25 per 1,000 Gallons)	Above, plus Tier 3 rate (\$15.35 per 1,000 Gallons)
Per 1,000 gallons For 33,600 – 50,400	Above, plus Tier 4 rate (\$13.81 per 1,000 Gallons)	Above, plus Tier 4 rate (\$26.11 per 1,000 Gallons)
Per 1,000 gallons For 50,400 – 67,200	Above, plus Tier 5 rate (\$17.01 per 1,000 Gallons)	Above, plus Tier 5 rate (\$44.94 per 1,000 Gallons)
Per 1,000 gallons For over 67,200	Above, plus Tier 6 rate (\$21.01 per 1,000 Gallons)	Above, plus Tier 6 rate (\$77.90 per 1,000 Gallons)

The above rate schedule will be used to calculate your usage starting with the billing month of January 2009 and will be reflected in your bill you will receive in February 2009. If you additional questions please contact BRRWC at (864)895-1719.